

Homekinect Patient Info Article

What is Spakinect and Why do I need this Evaluation?

Spakinect is a Virtual Good Faith Evaluation Service. We work directly with your Medspa to provide medical clearance for aesthetic procedures. Spakinect is an established company that genuinely cares about **patient safety**, high-quality service and compliance with medical boards standards of care. During your brief evaluation, one of our licensed providers will be asking about your medical history as well as treatment-specific questions. This is to ensure there are no contraindications or risks for the treatments you will be receiving at your upcoming appointment. Upon completion, your Medspa will be automatically notified and the evaluation will be stored securely in our HIPAA compliant client portal.

Instructions for Completing your Visit:

- From your computer or mobile device, click the link that was sent to your email.
 - If you are on a **computer**, make sure your camera and microphone are enabled.
 - For **Iphone** users please use **Safari** as your browser to complete the evaluation. First navigate to the device settings and locate the Safari App to the camera and microphone Safari settings and confirm the check box is on "allow" for both.
 - For **Android** users please use **Chrome** as your browser to complete the evaluation. First navigate to the device settings and go to your Apps. Select the "Chrome" app and select "Permissions" to enable the both the Camera and Microphone.
- Enter your PIN number that can be found in your email.
- Enter your information into the intake form
- You will then be entered into our virtual waiting room.
- Wait times average 1-2 minutes until you are connected with one of our Medical Providers.
- Complete the evaluation with the provider.
- If you need assistance please call (619) 326-3646 or email support@spakinect.com.
- If you need to cancel or reschedule your appointment for your upcoming treatments please call your Medspa Directly.
- We are an on demand service so no need for an appointment. Simply enter into the network during our hours of operation to complete your evaluation:
 - Monday thru Friday **6am PST - 6pm PST / 8am CST - 8pm CST / 9am EST - 9pm EST**
 - Saturday **6am PST - 5pm PST / 8am CST - 7pm CST / 9am EST - 8pm EST**
 - Sunday **8am PST - 1pm PST / 10am CST - 3pm CST / 11am EST - 4pm EST**

ⓘ Helpful Tips:

- Be in a safe space where you can talk about your medical history.
- Have your medical list handy.
- Do not complete the visit while driving.
- If you do not speak english, you may need to have an translator present.